

**SURVEY OF ST. CLOUD RESIDENTS
SPRING 2019**



**SCSU SURVEY
ST. CLOUD STATE UNIVERSITY**

Research report prepared by St. Cloud State University Survey Center

This report was prepared for the City of St. Cloud by the SCSU Survey Center.

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The St. Cloud State University Survey Center is a research institute housed in the School of Public Affairs Research Institute. The Survey Center's mission is to serve the academic community and public and nonprofit sector community through its commitment to high quality survey research and to provide education and experiential opportunities to researchers and students. The SCSU Survey Center maintains the highest ethical standards in its procedures and methods, and follows the guidelines outlined by AAPOR, the American Association for Public Opinion Research.

INTRODUCTION AND METHODS

The City of St. Cloud collaborated with the St. Cloud State University Survey Center to conduct a study of City residents' attitudes and behaviors on issues relevant to quality of life, City governance, and services. The set of questions was based on a previous studies conducted in 2012 and 2017, and revised to meet the needs of the City in 2019. Questionnaires were mailed to all City residents, data was compiled, cleaned, and analyzed using standard statistical methods. This study allowed respondents the option to choose to complete an online survey if they preferred.

This report outlines the study design, data collection methods, analysis methods, and provides the basic results of the survey.

Study design

Printed questionnaires were delivered to households within the geographic limits of the City of St. Cloud, with nearly all of them delivered by mail via the US Postal Service. The questionnaire is included in Appendix A. A self-addressed, postage-paid envelope was included in the mailing for respondents to return the questionnaire. Each household member had the opportunity to answer the survey online with the provided QR barcode, or request an additional paper survey. Household members could also access a link to the survey via the City's website.

Questionnaires were printed and mailed by Rengel Printing Company of St. Cloud, MN. Questionnaires were mailed on February 7, and responses received by the City through February 12 were included in this report.

In an effort to promote higher response rates, the survey was advertised several times on the radio and the City's social media outlets by Mayor Kleis. It was also highlighted at a council meeting, on the City website, and it was advertised on cable channel 181.

Protecting respondents' privacy and data security

Like in previous years, there were no identifying features on the questionnaires that would indicate particular household nor individual. Respondents were asked not to include their names on the survey.

Hard copy questionnaires returned to the City were physically brought in two different shifts to the SCSU Survey Center. Questionnaires were stored in a locked research lab, and data was stored on computer hard drives or USB drives also in a locked lab. Once the Survey Center completed the analysis and reporting, the hard copy questionnaires were returned to the City for secure storage or shredding.

Respondents were limited to those age 18 or older. Questionnaires indicating that the respondent was younger than 18 were discarded and not included in the data analysis.

Online data collection

The SCSU Survey Center created an online version of the questionnaire that conveniently provided residents another option to complete the survey. A URL and QR bar were provided on the paper survey to direct respondents to the online questionnaire. The online questionnaire was designed in Qualtrics and after the end of the survey, information was collected and saved in Excel format. Multiple members of a household were able to answer the questionnaire online. This data from the online surveys was combined that from the paper surveys.

Data entry and preparation

Data entry took place from Friday March 10 through Friday March 17. Trained Survey Center student workers entered the data into Microsoft Excel spreadsheets. Data entry staff received training prior to beginning the entry of data. They were instructed in the handling of the surveys, the entry of data, and the ethics associated with handling individual survey responses. The Excel database was then converted into SPSS and SAS 9.4 for compiling, cleaning, and data analysis.

We collected 5145 total surveys, the online survey generated 273 responses and 4872 were hard copy surveys. After cleaning the data (i.e. removing duplicates, those under age 18, etc.), the final dataset includes a total of 4765 responses.

Access codes and geographic analyses

To address geographic location of the residents, two questions were added to the survey that identify North vs. South, East vs. West locations. Different to previous years, multiple responses from the same household were allowed and

participation from different voices was encouraged.

Weighting

Data was weighted on the demographic category of age, as respondents are disproportionately older City residents than the estimated age distribution according to 5% ACS (2014-2017) for the City. As is common for analyses relying on a small sample of the total population, the representativeness of the survey depends on who participates in the survey. In this survey, as in previous years, there was a disproportionate number of responses coming from people 50 years old and older. Following standard practice, we created a weight for each response that takes into account the age distribution discrepancy between the sample response and the actual population in the City of St. Cloud. In this report, we offer the unweighted and weighted results to readers.

Margin of error

We calculated the margin of error accounting for both sampling error and the design effect (impact of weighting our data). Using formulas for a margin of error at 95% confidence level and adjusting for small samples,¹ our margin of error is 1.43%. After factoring the design effect (3.0), our final calculated margin of error for this report is +/- 4%.

Data results

Data cleaning and analysis were conducted using two statistical software packages – SPSS Statistics and SAS. Univariate frequencies were conducted and are presented below.

¹ Sampling of error is based on sampling error calculated multiplied by margin of error due to weighting. Calculation based on $1.96 \times \sqrt{(P_u (1-P_u)/n)}$ or $1.96 \sqrt{(.5 (1-.5)/4765)} \times 100$

Univariate Analyses – Response Frequencies

WEIGHTED RESULTS

<i>What one thing do you like best about St Cloud?</i>			
	<i>Q01</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>entertainment/cultural opportunities</i>		96	2.13
<i>good place to raise children</i>		96	2.11
<i>employment opportunities</i>		183	4.05
<i>colleges and universities</i>		345	7.63
<i>parks, recreation, sports</i>		276	6.10
<i>location near twin cities</i>		226	4.99
<i>schools</i>		45	1.00
<i>business climate</i>		26	0.59
<i>city services</i>		23	0.51
<i>food and restaurants</i>		208	4.59
<i>affordable housing</i>		221	4.88
<i>welcoming</i>		19	0.42
<i>big city feel</i>		41	0.90
<i>safe place</i>		39	0.87
<i>shopping</i>		81	1.79
<i>small town feel</i>		65	1.44
<i>family is here</i>		781	17.27
<i>friendly people</i>		57	1.25
<i>location near lakes</i>		55	1.21
<i>sports opportunities/facilities</i>		22	0.50
<i>transit services</i>		32	0.70
<i>medical services</i>		193	4.26
<i>it has all I need</i>		1076	23.78
<i>nothing</i>		207	4.58
<i>other</i>		55	1.22
<i>do not know</i>		56	1.25

Frequency Missing = 240.

*Have you attended a
neighborhood meeting in past
year?*

<i>Q02</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>yes</i>	705	14.91
<i>no</i>	3999	84.55
<i>do not know</i>	25	0.53

Frequency Missing = 34.

*Have you attended a
neighborhood social activity in
past year?*

<i>Q03</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>yes</i>	1680	35.49
<i>no</i>	3023	63.84
<i>do not know</i>	32	0.67

Frequency Missing = 29.

*How informed are you about
organizations/activities in neighborhood?*

	<i>Estimated</i>	
<i>Q04</i>	<i>Count</i>	<i>Percent</i>
<i>very informed</i>	535	11.43
<i>somewhat informed</i>	1662	35.48
<i>somewhat uninformed</i>	967	20.65
<i>very uninformed</i>	1199	25.60
<i>do not know</i>	320	6.84

Frequency Missing = 81.

People in my neighborhood have opportunities to meet and work on solving neighborhood problems

	<i>Estimated</i>	
<i>Q05</i>	<i>Count</i>	<i>Percent</i>
<i>strongly agree</i>	453	9.75
<i>agree</i>	1190	25.63
<i>disagree</i>	793	17.07
<i>strongly disagree</i>	509	10.96
<i>neutral</i>	790	17.01
<i>do not know</i>	909	19.58

Frequency Missing = 121.

My neighborhood is a good place to live

<i>Q06</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>strongly agree</i>	1407	29.72
<i>agree</i>	2145	45.31
<i>disagree</i>	389	8.21
<i>strongly disagree</i>	188	3.98
<i>neutral</i>	579	12.22
<i>do not know</i>	27	0.56

Frequency Missing = 30.

What is the best thing about your neighborhood?

<i>Q07</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>quiet</i>	815	17.79
<i>convenient to shopping</i>	281	6.14
<i>convenient to work</i>	547	11.94
<i>churches/places of worship</i>	70	1.54
<i>diversity</i>	116	2.54
<i>family friendly</i>	260	5.67
<i>homes maintained</i>	288	6.29
<i>friendly neighbors</i>	575	12.56
<i>neighbors are like me</i>	107	2.33
<i>parks and trails</i>	189	4.12
<i>lots of trees</i>	176	3.85
<i>safe/low crime</i>	390	8.52
<i>schools</i>	80	1.74
<i>sidewalks</i>	39	0.85
<i>stable</i>	62	1.35
<i>streetlights</i>	22	0.47
<i>stop lights/stop signs</i>	18	0.39
<i>street conditions</i>	15	0.32
<i>slow traffic</i>	36	0.79
<i>close to bus routes</i>	189	4.13
<i>other</i>	170	3.71
<i>do not know</i>	135	2.96

Frequency Missing = 186.

What is the worst thing about your neighborhood?

	<i>Estimated</i>	
<i>Q08</i>	<i>Count</i>	<i>Percent</i>
<i>not enough trees</i>	168	3.68
<i>businesses too close</i>	56	1.23
<i>parking/parking on street</i>	234	5.12
<i>safety/crime</i>	606	13.25
<i>crosswalks needed</i>	41	0.90
<i>stray animals</i>	54	1.19
<i>houses/yards not maintained</i>	175	3.84
<i>houses all the same</i>	64	1.40
<i>inconvenient location</i>	31	0.68
<i>kids- not enough</i>	130	2.85
<i>kids- too many</i>	30	0.65
<i>parks/trails</i>	75	1.65
<i>no shopping</i>	87	1.91
<i>meddling neighbors</i>	93	2.04
<i>absent neighbors</i>	27	0.59
<i>vacant homes/lots</i>	43	0.95
<i>declining property values</i>	220	4.82
<i>sidewalks- need more</i>	244	5.34
<i>sidewalks- condition</i>	76	1.67
<i>street lights needed</i>	233	5.10
<i>vandalism/graffiti</i>	19	0.41
<i>traffic (too much, too fast)</i>	468	10.24
<i>no bus route</i>	63	1.38
<i>other</i>	413	9.03
<i>do not know</i>	919	20.09

Frequency Missing = 192.

*How would you rate the ease of driving
around town (traffic congestion)?*

<i>Q09</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>very easy</i>	650	13.77
<i>somewhat easy</i>	1440	30.50
<i>somewhat difficult</i>	1708	36.18
<i>very difficult</i>	869	18.42
<i>not applicable</i>	53	1.12

Frequency Missing = 44.

*When do you normally visit the
downtown area?*

<i>Q10</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>morning</i>	313	6.70
<i>afternoon</i>	604	12.93
<i>evening</i>	625	13.37
<i>night</i>	246	5.26
<i>various times</i>	2270	48.57
<i>never</i>	596	12.75
<i>do not know</i>	20	0.42

Frequency Missing = 91.

*How safe do you feel walking alone
downtown?*

<i>Q11</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>very safe</i>	900	19.09
<i>somewhat safe</i>	1432	30.39
<i>somewhat unsafe</i>	1225	25.99
<i>very unsafe</i>	903	19.17
<i>do not know</i>	252	5.36

Frequency Missing = 52.

*How safe do you feel walking alone in
your neighborhood after dark?*

<i>Q12</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>very safe</i>	1328	28.10
<i>somewhat safe</i>	1528	32.33
<i>somewhat unsafe</i>	1082	22.90
<i>very unsafe</i>	687	14.55
<i>do not know</i>	100	2.11

Frequency Missing = 39.

*How safe do you feel walking alone in
your neighborhood during the day?*

<i>Q13</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>very safe</i>	3070	64.81
<i>somewhat safe</i>	1288	27.19
<i>somewhat unsafe</i>	300	6.34
<i>very unsafe</i>	66	1.40
<i>do not know</i>	12	0.26

Frequency Missing = 28.

*Overall, how safe do you feel in St
Cloud?*

<i>Q14</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>very safe</i>	1058	22.34
<i>somewhat safe</i>	2189	46.22
<i>somewhat unsafe</i>	1039	21.93
<i>very unsafe</i>	422	8.91
<i>do not know</i>	29	0.61

Frequency Missing = 27.

Were you or anyone in your household a victim of a crime in St Cloud over past 12 months?

<i>Q15</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>yes</i>	774	16.38
<i>no</i>	3892	82.32
<i>do not know</i>	62	1.30

Frequency Missing = 37

*If victim of crime, did you report
any of these crimes to St Cloud
Police?*

<i>Q16</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>yes</i>	540	57.70
<i>no</i>	359	38.34
<i>do not know</i>	37	3.96

Frequency Missing = 3829.

*If report crime, how would you rate
your overall satisfaction with
Police Department response?*

<i>Q17</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>excellent</i>	151	19.48
<i>good</i>	234	30.04
<i>fair</i>	159	20.47
<i>poor</i>	154	19.76
<i>do not know</i>	80	10.25

Frequency Missing = 3987.

Have you contacted an elected official or city staff regarding neighborhood/community issue over past 12 months?

	<i>Estimated</i>	
<i>Q18</i>	<i>Count</i>	<i>Percent</i>
<i>yes</i>	800	16.91
<i>no</i>	3898	82.43
<i>do not know</i>	31	0.65

Frequency Missing = 35.

If contacted elected official/city staff, how would you rate your overall satisfaction with the response?

<i>Q19</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>excellent</i>	229	24.15
<i>good</i>	250	26.35
<i>fair</i>	162	17.01
<i>poor</i>	225	23.69
<i>do not know</i>	84	8.80

Frequency Missing = 3815.

*Have you had contact with St
Cloud Fire Department over past
12 months?*

	<i>Estimated</i>		
<i>Q20</i>	<i>Count</i>	<i>Percent</i>	
<i>yes</i>	499	10.72	
<i>no</i>	4124	88.63	
<i>do not know</i>	30	0.65	

Frequency Missing = 112.

*If contacted the Fire Department,
how would you rate your
experience with St Cloud Fire
Department?*

<i>Q21</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>excellent</i>	294	51.25
<i>good</i>	187	32.64
<i>fair</i>	32	5.60
<i>poor</i>	14	2.50
<i>do not know</i>	46	8.01

Frequency Missing = 4191.

*How would you rate the overall
physical condition of roads in St
Cloud?*

<i>Q22</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>excellent</i>	475	10.02
<i>good</i>	1306	27.57
<i>fair</i>	1924	40.61
<i>poor</i>	1027	21.67
<i>do not know</i>	6	0.13

Frequency Missing = 26.

*How would you rate the quality of
snow plowing of city streets?*

<i>Q23</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>excellent</i>	937	19.74
<i>good</i>	1993	41.98
<i>fair</i>	1222	25.74
<i>poor</i>	578	12.17
<i>do not know</i>	18	0.38

Frequency Missing = 16.

*How would you rate the city
drinking water service?*

<i>Q24</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>excellent</i>	1380	29.21
<i>good</i>	1989	42.10
<i>fair</i>	784	16.60
<i>poor</i>	316	6.68
<i>do not know</i>	256	5.41

Frequency Missing = 40.

*How would you rate the city
sanitary sewer service?*

<i>Q25</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>excellent</i>	1396	29.79
<i>good</i>	2236	47.71
<i>fair</i>	565	12.06
<i>poor</i>	91	1.93
<i>do not know</i>	398	8.50

Frequency Missing = 78.

*How would you rate the overall
appearance of the city?*

<i>Q26</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>excellent</i>	711	15.04
<i>good</i>	2002	42.35
<i>fair</i>	1570	33.22
<i>poor</i>	425	9.00
<i>do not know</i>	19	0.39

Frequency Missing = 38.

*How would you rate the
parks/recreation opportunities in
St Cloud?*

<i>Q27</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>excellent</i>	1365	29.07
<i>good</i>	2162	46.04
<i>fair</i>	793	16.88
<i>poor</i>	242	5.16
<i>do not know</i>	134	2.84

Frequency Missing = 69.

*How would you rate the arts and
culture amenities in St Cloud
(theaters, community centers,
museums)?*

<i>Q28</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>excellent</i>	1148	24.38
<i>good</i>	1842	39.12
<i>fair</i>	1028	21.84
<i>poor</i>	357	7.58
<i>do not know</i>	333	7.07

Frequency Missing = 56.

*How would you rate the city of St
Cloud in meeting the needs of the
senior population?*

<i>Q29</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>excellent</i>	656	14.42
<i>good</i>	1140	25.05
<i>fair</i>	780	17.13
<i>poor</i>	281	6.18
<i>do not know</i>	1694	37.22

Frequency Missing = 214.

*How would you rate the of St
Cloud in meeting the needs of the
youth?*

<i>Q30</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>excellent</i>	555	12.01
<i>good</i>	1112	24.07
<i>fair</i>	1140	24.68
<i>poor</i>	663	14.36
<i>do not know</i>	1149	24.88

Frequency Missing = 147.

How would you rate the quality of existing parks, trails, greenways in St Cloud?

<i>Q31</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>excellent</i>	993	21.14
<i>good</i>	2135	45.44
<i>fair</i>	1094	23.28
<i>poor</i>	213	4.54
<i>do not know</i>	263	5.60

Frequency Missing = 66.

How would you rate the quality of existing parks, trails, greenways in your neighborhood?

<i>Q32</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>excellent</i>	907	19.31
<i>good</i>	1908	40.62
<i>fair</i>	1153	24.55
<i>poor</i>	440	9.37
<i>do not know</i>	289	6.16

Frequency Missing = 67.

*How would you rate the condition
of streets, street lights, pedestrian
facilities in your neighborhood?*

<i>Q33</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>excellent</i>	783	16.55
<i>good</i>	1729	36.55
<i>fair</i>	1325	28.02
<i>poor</i>	837	17.70
<i>do not know</i>	56	1.19

Frequency Missing = 34.

*How would you rate the overall
satisfaction with city of St Cloud
services?*

<i>Q34</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>excellent</i>	736	15.58
<i>good</i>	2238	47.37
<i>fair</i>	1376	29.12
<i>poor</i>	306	6.48
<i>do not know</i>	69	1.46

Frequency Missing = 40.

What are the top 3 issues the city of St Cloud should address in the next year?

	<i>Q35</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>traffic congestion</i>		1708	12.44
<i>community aquatics</i>		456	3.32
<i>community appearance</i>		468	3.41
<i>Northstar Rail service</i>		1302	9.48
<i>improve parks</i>		344	2.50
<i>jobs</i>		587	4.27
<i>trails</i>		288	2.10
<i>road conditions</i>		1699	12.37
<i>need air service</i>		351	2.56
<i>youth activities</i>		463	3.37
<i>housing</i>		434	3.16
<i>downtown</i>		619	4.51
<i>crime/safety</i>		2074	15.10
<i>city taxes</i>		447	3.25
<i>senior services</i>		248	1.81
<i>noise/nuisances</i>		238	1.73
<i>fast growth</i>		291	2.12
<i>diversity</i>		736	5.36
<i>athletic complex (MAC) improvements</i>		278	2.02
<i>indoor field sports facility</i>		297	2.17
<i>other</i>		290	2.11
<i>do not know</i>		116	0.85

Frequency Missing = 91096.

St Cloud is a friendly community

<i>Q36</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>strongly agree</i>	629	13.29
<i>agree</i>	2313	48.88
<i>disagree</i>	756	15.98
<i>strongly disagree</i>	254	5.36
<i>neutral</i>	766	16.19
<i>do not know</i>	14	0.30

Frequency Missing = 32.

*How long have you lived in the City of
St. Cloud?*

<i>Q37</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>less than 1 year</i>	343	7.29
<i>1-5 years</i>	1284	27.26
<i>6-10 years</i>	498	10.56
<i>11-15 years</i>	376	7.97
<i>16-20 years</i>	382	8.11
<i>21-24 years</i>	281	5.96
<i>25 years or more</i>	1502	31.88
<i>do not know</i>	3	0.07
<i>other</i>	42	0.88

Frequency Missing = 53.

*How long have you lived in your
neighborhood?*

<i>Q38</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>less than 1 year</i>	852	17.94
<i>1-5 years</i>	1645	34.61
<i>6-10 years</i>	536	11.28
<i>11-15 years</i>	425	8.94
<i>16-20 years</i>	353	7.42
<i>21-24 years</i>	223	4.69
<i>25 years or more</i>	693	14.58
<i>do not know</i>	5	0.10
<i>other</i>	21	0.45

Frequency Missing = 13.

*Do you live east or west of the
Mississippi River?*

<i>Q39</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>East</i>	968	21.20
<i>West</i>	3421	74.90
<i>do not know</i>	178	3.90

Frequency Missing = 198.

*Do you live north or south of
Division Street?*

<i>Q40</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>North</i>	1685	42.25
<i>South</i>	2163	54.24
<i>do not know</i>	140	3.50

Frequency Missing = 776.

Do you own your home or rent?

<i>Q41</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>own</i>	2951	62.21
<i>rent</i>	1720	36.26
<i>campus housing</i>	25	0.53
<i>other</i>	47	0.99

Frequency Missing = 21.

<i>Gender</i>		
<i>Q42</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>female</i>	2676	56.71
<i>male</i>	2035	43.14
<i>something else</i>	7	0.16

Frequency Missing = 46.

College student in St. Cloud?

<i>Q43</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>yes</i>	886	18.76
<i>no</i>	3835	81.24

Frequency Missing = 44.

<i>Household income</i>		
<i>Q44</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>under \$15,000</i>	554	11.95
<i>\$15,000 up to \$24,999</i>	516	11.13
<i>\$25,000 up to \$34,999</i>	395	8.53
<i>\$35,000 up to \$49,999</i>	665	14.35
<i>\$50,000 up to \$74,999</i>	837	18.05
<i>\$75,000 up to \$99,999</i>	613	13.21
<i>\$100,000 or more</i>	883	19.04
<i>do not know</i>	174	3.74

Frequency Missing = 127.

<i>Education level</i>		
<i>Q45</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>less than high school</i>	32	0.68
<i>high school</i>	737	15.72
<i>some college</i>	1294	27.61
<i>associates degree</i>	609	13.00
<i>bachelors degree</i>	1340	28.61
<i>graduate degree</i>	674	14.38

Frequency Missing = 80.

<i>Age</i>		
<i>Q46</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>18 to 19 years</i>	329	6.91
<i>20 to 24 year</i>	935	19.61
<i>25 to 34 years</i>	918	19.27
<i>35 to 44 years</i>	666	13.97
<i>45 to 54 years</i>	583	12.23
<i>55 to 59 years</i>	354	7.43
<i>60 to 64 years</i>	277	5.82
<i>65 to 74 years</i>	397	8.34
<i>75 to 84 years</i>	203	4.26
<i>Eighties and more</i>	103	2.17

Number of adults living in household

<i>Q47</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>1</i>	<i>1095</i>	<i>23.15</i>
<i>2 adults</i>	<i>2658</i>	<i>56.20</i>
<i>3 adults or more</i>	<i>977</i>	<i>20.65</i>

Frequency Missing = 34.

*Number of children under age
18 living in household*

<i>Q48</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>None</i>	3234	73.12
<i>At least 1</i>	1189	26.88

Frequency Missing = 341.

<i>Household type</i>			
	<i>Q49</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>married/partner living with no one other than spouse/partner</i>		1631	34.68
<i>married/partnered, with children living at home</i>		1093	23.24
<i>single, live alone</i>		1022	21.73
<i>single, with children living at home</i>		188	3.99
<i>other</i>		770	16.36

Frequency Missing = 61.

<i>race</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>Hispanic or Latino</i>	53	1.13
<i>American Indian or Alaska Native</i>	12	0.26
<i>Asian</i>	116	2.47
<i>African</i>	69	1.49
<i>African American</i>	112	2.39
<i>White</i>	4179	89.39
<i>Other</i>	24	0.50
<i>Multi-racial/Multi-Ethnic</i>	92	1.97
<i>Do not know</i>	19	0.40

Frequency Missing = 89.

<i>Born in US</i>		
<i>Q51</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>US Born</i>	4519	95.06
<i>Foreign Born</i>	230	4.83
<i>Do not know</i>	5	0.11

Frequency Missing = 11

UNWEIGHTED

What one thing do you like best about St Cloud?

	<i>Estimated Q01</i>	<i>Count</i>	<i>Percent</i>
<i>entertainment/cultural opportunities</i>		131	2.90
<i>good place to raise children</i>		127	2.82
<i>employment opportunities</i>		127	2.82
<i>colleges and universities</i>		180	3.99
<i>parks, recreation, sports</i>		272	6.03
<i>location near twin cities</i>		236	5.23
<i>schools</i>		32	0.71
<i>business climate</i>		23	0.51
<i>city services</i>		31	0.69
<i>food and restaurants</i>		151	3.35
<i>affordable housing</i>		151	3.35
<i>welcoming</i>		18	0.40
<i>big city feel</i>		27	0.60
<i>safe place</i>		33	0.73
<i>shopping</i>		61	1.35
<i>small town feel</i>		74	1.64
<i>family is here</i>		838	18.58
<i>friendly people</i>		77	1.71
<i>location near lakes</i>		54	1.20
<i>sports opportunities/facilities</i>		17	0.38
<i>transit services</i>		40	0.89
<i>medical services</i>		359	7.96
<i>it has all I need</i>		1150	25.49
<i>nothing</i>		172	3.81
<i>other</i>		63	1.40
<i>do not know</i>		67	1.49

Frequency Missing = 254

*Have you attended a
neighborhood meeting in past
year?*

<i>Q02</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>yes</i>	1037	21.91
<i>no</i>	3671	77.58
<i>do not know</i>	24	0.51

Frequency Missing = 33

*Have you attended a
neighborhood social activity in
past year?*

<i>Q03</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>yes</i>	1785	37.64
<i>no</i>	2939	61.98
<i>do not know</i>	18	0.38

Frequency Missing = 23

*How informed are you about
organizations/activities in neighborhood?*

	<i>Estimated Q04 Count</i>	<i>Percent</i>
<i>very informed</i>	668	14.29
<i>somewhat informed</i>	1883	40.29
<i>somewhat uninformed</i>	837	17.91
<i>very uninformed</i>	999	21.37
<i>do not know</i>	287	6.14

Frequency Missing = 91

People in my neighborhood have opportunities to meet and work on solving neighborhood problems

	<i>Estimated</i>	
<i>Q05</i>	<i>Count</i>	<i>Percent</i>
<i>strongly agree</i>	425	9.10
<i>agree</i>	1471	31.51
<i>disagree</i>	700	15.00
<i>strongly disagree</i>	483	10.35
<i>neutral</i>	804	17.22
<i>do not know</i>	785	16.82

Frequency Missing = 97

My neighborhood is a good place to live

<i>Q06</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>strongly agree</i>	1476	31.18
<i>agree</i>	2262	47.78
<i>disagree</i>	317	6.70
<i>strongly disagree</i>	169	3.57
<i>neutral</i>	473	9.99
<i>do not know</i>	37	0.78

Frequency Missing = 31

What is the best thing about your neighborhood?

<i>Q07</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>quiet</i>	872	19.10
<i>convenient to shopping</i>	349	7.65
<i>convenient to work</i>	411	9.00
<i>churches/places of worship</i>	93	2.04
<i>diversity</i>	79	1.73
<i>family friendly</i>	268	5.87
<i>homes maintained</i>	362	7.93
<i>friendly neighbors</i>	706	15.47
<i>neighbors are like me</i>	136	2.98
<i>parks and trails</i>	171	3.75
<i>lots of trees</i>	183	4.01
<i>safe/low crime</i>	302	6.62
<i>schools</i>	39	0.85
<i>sidewalks</i>	53	1.16
<i>stable</i>	71	1.56
<i>streetlights</i>	29	0.64
<i>stop lights/stop signs</i>	8	0.18
<i>street conditions</i>	18	0.39
<i>slow traffic</i>	34	0.74
<i>close to bus routes</i>	134	2.94
<i>other</i>	128	2.80
<i>do not know</i>	119	2.61

Frequency Missing = 200

What is the worst thing about your neighborhood?

	<i>Estimated</i>	
<i>Q08</i>	<i>Count</i>	<i>Percent</i>
<i>not enough trees</i>	142	3.14
<i>businesses too close</i>	53	1.17
<i>parking/parking on street</i>	182	4.03
<i>safety/crime</i>	440	9.74
<i>crosswalks needed</i>	30	0.66
<i>stray animals</i>	78	1.73
<i>houses/yards not maintained</i>	254	5.62
<i>houses all the same</i>	52	1.15
<i>inconvenient location</i>	29	0.64
<i>kids- not enough</i>	135	2.99
<i>kids- too many</i>	20	0.44
<i>parks/trails</i>	69	1.53
<i>no shopping</i>	108	2.39
<i>meddling neighbors</i>	76	1.68
<i>absent neighbors</i>	32	0.71
<i>vacant homes/lots</i>	59	1.31
<i>declining property values</i>	253	5.60
<i>sidewalks- need more</i>	203	4.49
<i>sidewalks- condition</i>	58	1.28
<i>street lights needed</i>	260	5.76
<i>vandalism/graffiti</i>	29	0.64
<i>traffic (too much, too fast)</i>	527	11.67
<i>no bus route</i>	115	2.55
<i>other</i>	465	10.29
<i>do not know</i>	848	18.77

Frequency Missing = 248

*How would you rate the ease of driving
around town (traffic congestion)?*

<i>Q09</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>very easy</i>	479	10.16
<i>somewhat easy</i>	1570	33.31
<i>somewhat difficult</i>	1808	38.36
<i>very difficult</i>	779	16.53
<i>not applicable</i>	77	1.63

Frequency Missing = 52

*When do you normally visit the
downtown area?*

<i>Q10</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>morning</i>	360	7.71
<i>afternoon</i>	681	14.58
<i>evening</i>	557	11.93
<i>night</i>	135	2.89
<i>various times</i>	2169	46.45
<i>never</i>	738	15.80
<i>do not know</i>	30	0.64

Frequency Missing = 95

*How safe do you feel walking alone
downtown?*

<i>Q11</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>very safe</i>	782	16.71
<i>somewhat safe</i>	1603	34.26
<i>somewhat unsafe</i>	1153	24.64
<i>very unsafe</i>	778	16.63
<i>do not know</i>	363	7.76

Frequency Missing = 86

*How safe do you feel walking alone in
your neighborhood after dark?*

<i>Q12</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>very safe</i>	1263	26.82
<i>somewhat safe</i>	1654	35.12
<i>somewhat unsafe</i>	966	20.51
<i>very unsafe</i>	679	14.42
<i>do not know</i>	147	3.12

Frequency Missing = 56

*How safe do you feel walking alone in
your neighborhood during the day?*

<i>Q13</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>very safe</i>	3158	66.60
<i>somewhat safe</i>	1206	25.43
<i>somewhat unsafe</i>	290	6.12
<i>very unsafe</i>	65	1.37
<i>do not know</i>	23	0.49

Frequency Missing = 23

*Overall, how safe do you feel in St
Cloud?*

<i>Q14</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>very safe</i>	998	21.11
<i>somewhat safe</i>	2414	51.07
<i>somewhat unsafe</i>	940	19.89
<i>very unsafe</i>	339	7.17
<i>do not know</i>	36	0.76

Frequency Missing = 38

Were you or anyone in your household a victim of a crime in St Cloud over past 12 months?

<i>Q15</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>yes</i>	658	13.90
<i>no</i>	4032	85.17
<i>do not know</i>	44	0.93

Frequency Missing = 31

*If victim of crime, did you report
any of these crimes to St Cloud
Police?*

<i>Q16</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>yes</i>	473	59.87
<i>no</i>	285	36.08
<i>do not know</i>	32	4.05

Frequency Missing = 3975

*If report crime, how would you rate
your overall satisfaction with
Police Department response?*

<i>Q17</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>excellent</i>	180	24.19
<i>good</i>	250	33.60
<i>fair</i>	135	18.15
<i>poor</i>	121	16.26
<i>do not know</i>	58	7.80

Frequency Missing = 4021

*Have you contacted an elected
official or city staff regarding
neighborhood/community issue
over past 12 months?*

	<i>Estimated</i>	
<i>Q18</i>	<i>Count</i>	<i>Percent</i>
<i>yes</i>	948	20.06
<i>no</i>	3746	79.26
<i>do not know</i>	32	0.68

Frequency Missing = 39

If contacted elected official/city staff, how would you rate your overall satisfaction with the response?

<i>Q19</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>excellent</i>	223	19.82
<i>good</i>	313	27.82
<i>fair</i>	211	18.76
<i>poor</i>	299	26.58
<i>do not know</i>	79	7.02

Frequency Missing = 3640

*Have you had contact with St
Cloud Fire Department over past
12 months?*

<i>Q20</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>yes</i>	526	11.33
<i>no</i>	4107	88.44
<i>do not know</i>	11	0.24

Frequency Missing = 121

*If contacted the Fire Department,
how would you rate your
experience with St Cloud Fire
Department?*

<i>Q21</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>excellent</i>	354	59.10
<i>good</i>	156	26.04
<i>fair</i>	29	4.84
<i>poor</i>	14	2.34
<i>do not know</i>	46	7.68

Frequency Missing = 4166

*How would you rate the overall
physical condition of roads in St
Cloud?*

<i>Q22</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>excellent</i>	248	5.26
<i>good</i>	1449	30.71
<i>fair</i>	1994	42.25
<i>poor</i>	1016	21.53
<i>do not know</i>	12	0.25

Frequency Missing = 46

*How would you rate the quality of
snow plowing of city streets?*

<i>Q23</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>excellent</i>	837	17.69
<i>good</i>	2286	48.31
<i>fair</i>	1147	24.24
<i>poor</i>	436	9.21
<i>do not know</i>	26	0.55

Frequency Missing = 33

*How would you rate the city
drinking water service?*

<i>Q24</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>excellent</i>	1329	28.25
<i>good</i>	2255	47.94
<i>fair</i>	650	13.82
<i>poor</i>	215	4.57
<i>do not know</i>	255	5.42

Frequency Missing = 61

*How would you rate the city
sanitary sewer service?*

<i>Q25</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>excellent</i>	1317	28.20
<i>good</i>	2456	52.59
<i>fair</i>	513	10.99
<i>poor</i>	61	1.31
<i>do not know</i>	323	6.92

Frequency Missing = 95

*How would you rate the overall
appearance of the city?*

<i>Q26</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>excellent</i>	548	11.65
<i>good</i>	2439	51.87
<i>fair</i>	1389	29.54
<i>poor</i>	303	6.44
<i>do not know</i>	23	0.49

Frequency Missing = 63

*How would you rate the
parks/recreation opportunities in
St Cloud?*

<i>Q27</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>excellent</i>	1350	28.82
<i>good</i>	2359	50.35
<i>fair</i>	680	14.51
<i>poor</i>	145	3.09
<i>do not know</i>	151	3.22

Frequency Missing = 80

*How would you rate the arts and
culture amenities in St Cloud
(theaters, community centers,
museums)?*

<i>Q28</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>excellent</i>	1195	25.50
<i>good</i>	2088	44.56
<i>fair</i>	881	18.80
<i>poor</i>	215	4.59
<i>do not know</i>	307	6.55

Frequency Missing = 79

*How would you rate the city of St
Cloud in meeting the needs of the
senior population?*

<i>Q29</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>excellent</i>	551	11.95
<i>good</i>	1563	33.91
<i>fair</i>	968	21.00
<i>poor</i>	361	7.83
<i>do not know</i>	1166	25.30

Frequency Missing = 156

*How would you rate the of St
Cloud in meeting the needs of the
youth?*

<i>Q30</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>excellent</i>	356	7.69
<i>good</i>	1278	27.60
<i>fair</i>	1229	26.54
<i>poor</i>	536	11.58
<i>do not know</i>	1231	26.59

Frequency Missing = 135

*How would you rate the quality of
existing parks, trails, greenways in
St Cloud?*

<i>Q31</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>excellent</i>	919	19.66
<i>good</i>	2365	50.60
<i>fair</i>	941	20.13
<i>poor</i>	175	3.74
<i>do not know</i>	274	5.86

Frequency Missing = 91

How would you rate the quality of existing parks, trails, greenways in your neighborhood?

<i>Q32</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>excellent</i>	816	17.51
<i>good</i>	2117	45.42
<i>fair</i>	1056	22.66
<i>poor</i>	362	7.77
<i>do not know</i>	310	6.65

Frequency Missing = 104

*How would you rate the condition
of streets, street lights, pedestrian
facilities in your neighborhood?*

<i>Q33</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>excellent</i>	642	13.65
<i>good</i>	1925	40.91
<i>fair</i>	1290	27.42
<i>poor</i>	787	16.73
<i>do not know</i>	61	1.30

Frequency Missing = 60

*How would you rate the overall
satisfaction with city of St Cloud
services?*

<i>Q34</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>excellent</i>	595	12.65
<i>good</i>	2566	54.56
<i>fair</i>	1238	26.32
<i>poor</i>	248	5.27
<i>do not know</i>	56	1.19

Frequency Missing = 62

What are the top 3 issues the city of St Cloud should address in the next year?

	<i>Q35</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>traffic congestion</i>		1664	12.20
<i>community aquatics</i>		332	2.44
<i>community appearance</i>		359	2.63
<i>Northstar Rail service</i>		1440	10.56
<i>improve parks</i>		251	1.84
<i>jobs</i>		630	4.62
<i>trails</i>		239	1.75
<i>road conditions</i>		1806	13.25
<i>need air service</i>		470	3.45
<i>youth activities</i>		352	2.58
<i>housing</i>		420	3.08
<i>downtown</i>		671	4.92
<i>crime/safety</i>		1931	14.16
<i>city taxes</i>		604	4.43
<i>senior services</i>		464	3.40
<i>noise/nuisances</i>		251	1.84
<i>fast growth</i>		307	2.25
<i>diversity</i>		767	5.63
<i>athletic complex (MAC) improvements</i>		179	1.31
<i>indoor field sports facility</i>		156	1.14
<i>other</i>		229	1.68
<i>do not know</i>		112	0.82
<i>Frequency Missing = 91196</i>			

St Cloud is a friendly community

<i>Q36</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>strongly agree</i>	467	9.89
<i>agree</i>	2714	57.50
<i>disagree</i>	644	13.64
<i>strongly disagree</i>	212	4.49
<i>neutral</i>	661	14.00
<i>do not know</i>	22	0.47

Frequency Missing = 45

*How long have you lived in the City of
St. Cloud?*

<i>Q37</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>less than 1 year</i>	138	2.94
<i>1-5 years</i>	657	13.99
<i>6-10 years</i>	387	8.24
<i>11-15 years</i>	348	7.41
<i>16-20 years</i>	364	7.75
<i>21-24 years</i>	270	5.75
<i>25 years or more</i>	2483	52.89
<i>do not know</i>	3	0.06
<i>other</i>	45	0.96

Frequency Missing = 70

*How long have you lived in your
neighborhood?*

<i>Q38</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>less than 1 year</i>	330	6.96
<i>1-5 years</i>	1138	24.00
<i>6-10 years</i>	538	11.35
<i>11-15 years</i>	538	11.35
<i>16-20 years</i>	479	10.10
<i>21-24 years</i>	347	7.32
<i>25 years or more</i>	1352	28.52
<i>do not know</i>	4	0.08
<i>other</i>	15	0.32

Frequency Missing = 24

*Do you live east or west of the
Mississippi River?*

<i>Q39</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>East</i>	851	18.59
<i>West</i>	3617	79.01
<i>do not know</i>	110	2.40

Frequency Missing = 187

*Do you live north or south of
Division Street?*

<i>Q40</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>North</i>	1728	46.92
<i>South</i>	1883	51.13
<i>do not know</i>	72	1.95

Frequency Missing = 1082

Do you own your home or rent?

<i>Q41</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>own</i>	3840	81.00
<i>rent</i>	871	18.37
<i>campus housing</i>	5	0.11
<i>other</i>	25	0.53

Frequency Missing = 24

<i>Gender</i>		
<i>Q42</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>female</i>	2616	55.45
<i>male</i>	2094	44.38
<i>something else</i>	8	0.17

Frequency Missing = 47

*College student in St.
Cloud?*

<i>Q43</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>yes</i>	202	4.29
<i>no</i>	4511	95.71

Frequency Missing = 52

<i>Household income</i>		
<i>Q44</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>under \$15,000</i>	278	6.12
<i>\$15,000 up to \$24,999</i>	377	8.31
<i>\$25,000 up to \$34,999</i>	398	8.77
<i>\$35,000 up to \$49,999</i>	684	15.07
<i>\$50,000 up to \$74,999</i>	966	21.28
<i>\$75,000 up to \$99,999</i>	691	15.22
<i>\$100,000 or more</i>	1002	22.08
<i>do not know</i>	143	3.15

Frequency Missing = 226

<i>Education level</i>		
<i>Q45</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>less than high school</i>	58	1.24
<i>high school</i>	797	17.04
<i>some college</i>	1133	24.23
<i>associates degree</i>	549	11.74
<i>bachelors degree</i>	1251	26.75
<i>graduate degree</i>	888	18.99

Frequency Missing = 89

<i>Age</i>		
<i>Q46</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>18 to 19 years</i>	24	0.50
<i>20 to 24 year</i>	150	3.15
<i>25 to 34 years</i>	415	8.71
<i>35 to 44 years</i>	544	11.42
<i>45 to 54 years</i>	665	13.96
<i>55 to 59 years</i>	520	10.91
<i>60 to 64 years</i>	624	13.10
<i>65 to 74 years</i>	1095	22.98
<i>75 to 84 years</i>	528	11.08
<i>Eighties and more</i>	200	4.20

Number of adults living in household

<i>Q47</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>1</i>	<i>1393</i>	<i>29.46</i>
<i>2 adults</i>	<i>2790</i>	<i>59.00</i>
<i>3 adults or more</i>	<i>546</i>	<i>11.55</i>

Frequency Missing = 36

*Number of children under age
18 living in household*

<i>Q48</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>None</i>	3622	80.12
<i>At least 1</i>	899	19.88

Frequency Missing = 244

<i>Household type</i>			
	<i>Q49</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>married/partner living with no one other than spouse/partner</i>		2088	44.35
<i>married/partnered, with children living at home</i>		912	19.37
<i>single, live alone</i>		1223	25.98
<i>single, with children living at home</i>		185	3.93
<i>other</i>		300	6.37

Frequency Missing = 57

<i>race</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>Hispanic or Latino</i>	30	0.64
<i>American Indian or Alaska Native</i>	13	0.28
<i>Asian</i>	52	1.11
<i>African</i>	26	0.56
<i>African American</i>	38	0.81
<i>White</i>	4397	93.95
<i>Other</i>	38	0.81
<i>Multi-racial/Multi-Ethnic</i>	66	1.41
<i>Do not know</i>	20	0.43

Frequency Missing = 85

<i>Born in US</i>		
<i>Q51</i>	<i>Estimated Count</i>	<i>Percent</i>
<i>US Born</i>	4603	96.97
<i>Foreign Born</i>	140	2.95
<i>Do not know</i>	4	0.08

Frequency Missing = 18

St. Cloud Community Survey, 2019

We are interested in your opinions about St. Cloud. We will use this survey to improve services to St. Cloud citizens and neighborhoods.



Please have **one resident over the age of 18** complete the survey in each household, and return in the envelope provided.

You may also complete your survey online. You can access the survey from the City of St. Cloud website: www.ci.stcloud.mn.us, or scan the QR image above with your mobile device. Use the code CLOUD19 to complete the survey. Surveys will be accepted until Feb. 9.

This survey is completely voluntary, and anonymous. Your returned survey has no identifying marks that can identify a specific respondent. Please do not put your name on this survey. Your completion of the survey confirms that you are at least 18 years of age and you consent to participation in the study.

Thank you for participating in this survey. If you have any questions please contact the City of St. Cloud at (320) 255-7200 or at info@ci.stcloud.mn.us. Results will be available on the City of St. Cloud web site by June of this year. You can find the results at www.ci.stcloud.mn.us. The SCSU Survey Center at St. Cloud State University will be collecting the surveys, entering the data, and analyzing the results.

In this section, please circle the number of your chosen answer. If there are any questions that you do not wish to answer, please skip that question and move on to the next question. The numbers associated with each choice do not indicate a preference order and are only used for data entry purposes.

1) What *one* thing would you say you like best about St. Cloud? [Please mark only one answer]

- | | | | |
|--|-----------------------------|--|--------------------------|
| [1] entertainment/cultural opportunities | [9] city services | [16] small town feel | [23] it has all I need |
| [2] good place to raise children | [10] food and restaurants | [17] family is here | [24] nothing |
| [3] employment opportunities | [11] affordable housing | [18] friendly people | [25] Other |
| [4] colleges and universities | [12] welcoming | [19] location near lakes | [88] Don't know |
| [5] parks, trails, and recreation | [13] big city feel | [20] sports opportunities/facilities | |
| [6] location near twin cities | [14] safe place | [21] transit services | |
| [7] schools | [15] shopping | [22] medical services | |
| [8] business climate | | | |

2) Thinking specifically about your neighborhood, have you attended any meeting in your neighborhood in the past year? (e.g. block meeting, crime watch)

[1] Yes [5] No [8] Don't know

3) Have you attended a social activity in your neighborhood in the past year? (e.g. block party, festival)

[1] Yes [5] No [8] Don't know

4) How well informed are you about activities and organizations in your neighborhood?

[1] Very informed [2] Somewhat informed [3] Somewhat uninformed [4] Very uninformed [8] Don't know

Please indicate if you strongly agree, agree, disagree, or strongly disagree with the following statements.

Strongly Agree Agree Disagree Strongly Disagree Neutral Don't Know

5) **People in my neighborhood have opportunities to meet and work on solving neighborhood problems.** [1] [2] [3] [4] [5] [8]

6) **My neighborhood is a good place to live.** [1] [2] [3] [4] [5] [8]

7) **What would you say is the best thing about your neighborhood?** [Please choose only one response]

- | | | | | |
|----------------------------------|-----------------------------|-----------------------|-------------------------------|-------------------|
| [1] quiet | [6] family friendly | [11] lots of trees | [16] streetlights | [21] Other |
| [2] convenient to shopping | [7] homes maintained | [12] safe/low crime | [17] stop lights/stop signs | [22] Don't Know |
| [3] convenient to work | [8] friendly neighbors | [13] schools | [18] street conditions | |
| [4] churches/places of worship | [9] neighbors are like me | [14] sidewalks | [19] slow traffic | |
| [5] diversity | [10] parks and trails | [15] stable | [20] close to bus routes | |

8) **What would you say is the worst thing about your neighborhood?** [Please choose only one response]

- | | | |
|-----------------------------------|----------------------------------|-------------------------------------|
| [1] Not enough trees | [10] kids- not enough | [18] sidewalks- need more |
| [2] Businesses too close | [11] kids- too many | [19] sidewalks- condition |
| [3] Parking/parking on street | [12] parks/trails | [20] street lights needed |
| [4] Safety/crime | [13] no shopping | [21] vandalism/graffiti |
| [5] Crosswalks needed | [14] meddling neighbors | [22] traffic (too much, too fast) |
| [6] Stray animals | [15] absent neighbors | [23] no bus route |
| [7] Houses/yards not maintained | [16] vacant homes/lots | [24] Other |
| [8] Houses all the same | [17] declining property values | [25] Don't Know |
| [9] Inconvenient location | | |

The next set of questions ask you to think about the City of St. Cloud.

9) **Thinking about traffic congestion, how would you rate the ease of driving around town? Would you say it is...**

- [1] Very Easy [2] Somewhat Easy [3] Somewhat Difficult [4] Very Difficult [6] Not applicable

10) **When do you normally visit the downtown business area?**

- [1] Morning [2] Afternoon [3] Evening [4] Night [5] Various Times [6] Never [8] Don't Know

Think about your personal safety in St. Cloud and choose your level of safety for each question below.

- | | Very Safe | Somewhat Safe | Somewhat Unsafe | Very unsafe | Don't Know |
|---|-----------|---------------|-----------------|-------------|------------|
| 11) How safe do you feel when walking alone in the downtown? | [1] | [2] | [3] | [4] | [8] |
| 12) How safe do you feel when walking alone in your neighborhood after dark? | [1] | [2] | [3] | [4] | [8] |
| 13) How safe do you feel when walking alone in your neighborhood during the day? | [1] | [2] | [3] | [4] | [8] |
| 14) Overall, how safe do you feel in St. Cloud? | [1] | [2] | [3] | [4] | [8] |

15) **During the past 12 months, were you or anyone in your household the victim of any crime in St. Cloud?**

[1] Yes [5] No [8] Don't

16) If Yes → Did you report any of these crimes to the St. Cloud Police?

[1] Yes [5] No [8] Don't Know

17) If Yes → How would you rate your overall satisfaction with the Police Department's response?

[1] Excellent [2] Good [3] Fair [4] Poor [8] Don't Know

18) In the past year, have you contacted an elected official or city staff member regarding a neighborhood or community issue?

[1] Yes [5] No [8] Don't know

19) If Yes → How would you rate your overall satisfaction with the response of the elected official or city staff?

[1] Excellent [2] Good [3] Fair [4] Poor [8] Don't Know

20) Have you had contact with the St. Cloud Fire Department within the past year?

[1] Yes [5] No [8] Don't know

21) If Yes → How would you rate your experience?

[1] Excellent [2] Good [3] Fair [4] Poor [8] Don't Know

How would you rate the following?

	Excellent	Good	Fair	Poor	Don't Know
22) Overall physical condition of roads in St Cloud	[1]	[2]	[3]	[4]	[8]
23) Quality of snow plowing of city streets	[1]	[2]	[3]	[4]	[8]
24) City's drinking water service	[1]	[2]	[3]	[4]	[8]
25) City's sanitary sewer service	[1]	[2]	[3]	[4]	[8]
26) Overall appearance of the city	[1]	[2]	[3]	[4]	[8]
27) Parks and recreation opportunities in St. Cloud	[1]	[2]	[3]	[4]	[8]
28) The City's arts and culture amenities (such as theaters, community centers, and museums)	[1]	[2]	[3]	[4]	[8]
29) The City of St. Cloud in meeting the needs of the senior population	[1]	[2]	[3]	[4]	[8]
30) The City of St. Cloud in meeting the needs of youth	[1]	[2]	[3]	[4]	[8]
31) Quality of existing parks, trails, and greenways in St. Cloud	[1]	[2]	[3]	[4]	[8]
32) Quality of existing parks, trails, and greenways in your neighborhood	[1]	[2]	[3]	[4]	[8]
33) The condition of the streets, street lights, and pedestrian facilities in your neighborhood	[1]	[2]	[3]	[4]	[8]
34) Overall satisfaction with City of St. Cloud services	[1]	[2]	[3]	[4]	[8]

35) From the issues listed below, choose the top *three* (3) the City of St. Cloud should address in the next year?

[1] traffic congestion [7] trails [13] crime/safety [19] athletic complex
 [2] outdoor aquatics [8] road conditions [14] city taxes (MAC) improvements

- | | | | |
|------------------------------|-------------------------|------------------------|-------------------------------------|
| [3] community appearance | [9] need air service | [15] senior services | [20] indoor field sports facility |
| [4] Northstar Rail service | [10] youth activities | [16] noise/nuisances | [21] Other |
| [5] improve parks | [11] housing | [17] fast growth | [88] Don't Know |
| [6] jobs | [12] downtown | [18] diversity | |

Please indicate if you strongly agree, agree, disagree, or strongly disagree with the following statement.

- | | Strongly Agree | Agree | Disagree | Strongly Disagree | Neutral | Don't Know |
|--|----------------|-------|----------|-------------------|---------|------------|
| 36) St. Cloud is a friendly community. | [1] | [2] | [3] | [4] | [5] | [8] |

This last set of questions are for statistical purposes and help us know if we have a good cross-section of the community.

37) How long have you lived in the City of St. Cloud?

- | | | |
|------------------------|-------------------|------------------------|
| [1] Less than 1 year | [4] 11-15 years | [7] 25 years or more |
| [2] 1-5 years | [5] 16-20 years | [8] Don't Know |
| [3] 6-10 years | [6] 21-24 years | [9] Other |

38) How long have you lived in your current neighborhood?

- | | | |
|------------------------|-------------------|------------------------|
| [1] Less than 1 year | [4] 11-15 years | [7] 25 years or more |
| [2] 1-5 years | [5] 16-20 years | [8] Don't know |
| [3] 6-10 years | [6] 21-24 years | [9] Other |

39) Do you live east or west of the Mississippi River? 40) Do you live north or south of "Division Street"?

- | | | | | | |
|------------|------------|------------------|-------------|-------------|------------------|
| [1] East | [2] West | [3] Don't know | [1] North | [2] South | [3] Don't know |
|------------|------------|------------------|-------------|-------------|------------------|

41) Do you own your home or rent?

- | | | | |
|-----------|------------|----------------------|-------------|
| [1] Own | [2] Rent | [3] Campus Housing | [9] Other |
|-----------|------------|----------------------|-------------|

42) What is your gender?

- | | | |
|--------------|------------|----------------------|
| [1] Female | [2] Male | [3] Something else |
|--------------|------------|----------------------|

43) Are you a college student attending a school in St. Cloud (e.g., SCSU, SCTCC, Rasmussen)?

- | | |
|-----------|----------|
| [1] Yes | [2] No |
|-----------|----------|

44) Please indicate the range which best represents the total yearly income, before taxes, of all immediate family members living in your household?

- | | | |
|-------------------------------|-------------------------------|-------------------------|
| [1] under \$15,000 | [4] \$35,000 up to \$49,999 | [7] \$100,000 or more |
| [2] \$15,000 up to \$24,999 | [5] \$50,000 up to \$74,999 | [8] Don't Know |
| [3] \$25,000 up to \$34,999 | [6] \$75,000 up to \$99,999 | |

45) What is your level of education?

- | | | |
|---------------------------|------------------------|-----------------------|
| [1] Less than high school | [3] Some college | [5] Bachelor's degree |
| [2] High school | [4] Associate's degree | [6] Graduate Degree |

46) What was your age at your last birthday? _____

47) Including yourself, how many adults live in your household? _____

48) How many children under the age of 18? _____

49) Please describe your household:

- [1] Married/partnered, living with no one other than spouse/partner
- [2] Married/partnered, with children living at home
- [3] Single, live alone
- [4] Single, with children living at home
- [5] Other

50) Please indicate your race/ethnicity (check all that apply)

- [1] Hispanic or Latino, of any race
- [2] American Indian or Alaska Native
- [3] Asian
- [4] African
- [5] African American
- [6] White
- [7] Other (Please specify: _____)
- [8] Don't Know

51) Were you born in the United States?

- [1] Yes
- [2] No
- [3] Don't

Please share any additional feedback here:

Thank you for your time. Please mail this survey back in the envelope provided.

Appendix C: SCSU Survey Center Faculty

Jim Cottrill

James Cottrill is associate professor of political science teaching courses and conducting research on American political institutions and processes. Dr. Cottrill earned his Ph.D. in political science from Texas A&M University. His research agenda is focused primarily on electoral competition in congressional races, with particular emphasis on the impact of redistricting reform on competition and representation. Dr. Cottrill's research has been published in "Polity," "Justice System Journal" and "Election Law Journal," and his expertise on American politics has been cited by numerous news outlets, including the Associated Press, the McClatchy-Tribune News Service, NBC Bay Area, CBS Radio, the San Francisco Chronicle and the San Jose Mercury News. Before joining the political science department at St. Cloud State University, Cottrill taught courses at Santa Clara University, Foothill College and Texas A&M University.

Ann S. Finan

Ann Finan holds a Ph.D. in sociology and sustainable agriculture from Iowa State University and a Master of Science from the University of Michigan in resource ecology and management. She is an environmental and community sociologist, specializing in sustainable agriculture and food systems, and community and social inequality. She also studies immigrants and immigration in relation to community and food systems. Her current research focuses on the sustainable food and agriculture movement and on immigrants and immigration in non-metro Minnesota. Dr. Finan teaches environmental sociology, social inequality, environmental justice, community sociology, sustainable food and agriculture systems and the sociology of social responsibility.

Monica Garcia-Perez

Mónica García-Pérez joined St. Cloud State University in 2009. She completed her Ph.D. in economics at the University of Maryland, College Park. She also studied at University College London where she was awarded a Master of Science in Economics. Previously, she was employed as a researcher at the U.S. Census Bureau where she managed long micro databases and several surveys on population demographics and industries. Her research interests include the economics of immigration, minority group income differences, entrepreneurship rates among these groups, self-employment, health economics and, overall, all topics related to empirical microeconomics. Among the specialized classes she teaches, she enjoys teaching labor economics, econometrics, economics of immigration and health economics. Additionally, she has worked on topics related to development and growth in developing countries. Dr. Garcia-Perez has published in "American Economic Review P&P," "Theoretical Economic Letters" and "Demography" among others. Her work has also been covered by national and international media. Dr. García-Pérez is also the director of the St. Cloud State Faculty Research Group of Immigrant Workers in Minnesota.

Amanda R. Hemmesch

Amanda Hemmesch is an Associate Professor of Psychology at St. Cloud State University. She completed her Ph.D. in social-developmental psychology at Brandeis University. Before coming to St. Cloud State University, Dr. Hemmesch worked as a project director for an epidemiology research

lab at the Boston University School of Public Health and taught courses at South Central College. Her research focuses on improving quality of life for individuals with chronic conditions. She is interested in how health and psychosocial factors, especially social relationships, influence development and well-being across the lifespan. She teaches courses about lifespan developmental psychology, including developmental psychology, child psychology, adolescence, and adult development/aging. Dr. Hemmesch joined the SCSU Survey in 2015. Her first project with the SCSU Survey looked at Minnesotans' familiarity with the Americans with Disabilities Act (ADA) for the ADA's 25th anniversary.

Sandrine Zerbib

Sandrine Zerbib holds a Ph.D. in sociology from the University of California Irvine and a master's degree in sociology from both California State University-Fullerton and University of Paris 10-Nanterre (France). Dr. Zerbib's ongoing research focuses on issues of immigration, sexuality, and citizenship. Her current research analyzes the effect of domestic partnership laws on gay bi-national couples living in France. She is also collaborating with Ann Finan on research with immigrant women farmers or gardeners with a particular focus on gender relations and food systems. She teaches courses in research methods, social statistics, sociology of gender, immigration and citizenship and advanced research methods. Her past research on belly dance and body images can be found in sources such as the "Journal of Gender Studies" and "Research in Social Movements, Conflicts and Change" series.